



**Midwest Interlibrary Loan Conference**

Loras College, Dubuque, IA

Alumni Campus Center

April 9, 2010

8:00 a.m.-3:00 p.m.

Sponsored by

DALINC

**(Dubuque Area Libraries Information Consortium)**

## Schedule of Events

**8:00-8:30**

**Registration Near  
Ballroom A in the  
Alumni Campus Center**

**8:30-9:15**

**Ballroom A & B**

**Welcome , Joyce Meldrem, Library Director, Loras College**

**Keynote: ILL as the Final Frontier: To Boldly Go Where No Librarian Has Gone Before!**

Cherie Weible, Head of Interlibrary Loan and Document Delivery, University of Illinois at Champaign-Urbana

**9:25 a.m. – 10:15 a.m. Concurrent Sessions I**

### ***Mary Alexis Room***

**1. The Locator and SILO Interlibrary Loan: Past, Present & Future**

Marie Harms, Library Consultant, State Library of Iowa, Des Moines, IA

**Brief Description:** This session will provide an update and overview of the changes made to Locator, Iowa's statewide union catalog and discuss the future of the Locator and the SILO Interlibrary Loan System.

### ***Arizona Room***

**2. The Custom Holdings Advantage**

Rod Lysenko, Reference and ILL Librarian, Edgewood College, Madison, WI

**Brief Description:** In a survey of ILL requests filled during the fall 2009 semester, Rod Lysenko reports on how the use of Custom Holdings made the process more efficient. Edgewood's Custom Holdings groups include a pool of over 700 potential lenders. Rod analyzes statistics from a study of over 500 participants.

**10:25 a.m. – 11:15 a.m. Concurrent Sessions II**

### ***Mary Alexis Room***

**3. "ILL'd Buy That!" – Designing an Effective Buy Not Borrow Program**

Jonathan Helmke, Assistant Director for Library Systems and Technical Services  
University of Dubuque, Dubuque, IA

Susan Reiter, Interlibrary Loan and Cataloging Assistant, University of Dubuque,  
Dubuque, IA

Meris Muminovic, Acquisitions Assistant, University of Dubuque, Dubuque, IA

**Brief Description:** Libraries develop and implement strategic plans in order to serve their patrons better. This presentation will describe how our small academic library implemented an ILL buy not borrow program to meet one of the library's strategic goals.

## **Arizona Room**

### **4. Mainstreaming ILL in Minnesota: Minitex Desktop Delivery and the MnLINK Gateway**

Dave Paulson, Resource Sharing Manager, Minitex, University of Minnesota, Minneapolis, MN

**Brief Description:** Learn how two services are changing the ILL landscape in the Minitex region. Library users in Minnesota can search the MnLINK Gateway and place ILL requests for books, CD's DVD's, articles, and more using the "get it" button. Users can also have articles delivered to their desktops by using Minitex Electronic Document Delivery (MEDD).

**11:25 a.m. -12:15 p.m. Concurrent Sessions III**

## **Mary Alexis Room**

### **5. Keeping the Motivational ILL Fires Burning!**

Robin Clark-Bridges, ILL Associate & PM Supervisor, Mount Mercy College, Cedar Rapids, IA

Paul Hemingson, ILL Supervisor, Mount Mercy College, Cedar Rapids, IA

**Brief Description:**

Join three ILL professionals with 30+ combined years of experience for an interactive workshop. Discover what kind of incentive/rewards work for you to motivate you to continue providing excellent ILL services. Take and score an abbreviated Myers-Briggs Interest Inventory; small and large group activity; and depart with scoops of ice cream.

## **Arizona Room**

### **6. Patron-Initiated Interlibrary Loan: Unmediated Borrowing or Streamlining Ourselves Out of a Job?**

Sue Leibold, Library Director, Clarke College Dubuque, IA

**Brief Description:** Patron Initiated Interlibrary Loan has been around for many years. Most libraries that use this system are large consortiums. This presentation gives an overview of patron initiated interlibrary loan, how it works, some of the issues associated with this practice, and discusses some of the reasons why it might be time to take a closer look at the feasibility of this initiative.

**12:15 p.m. – 1:00 p.m. Lunch**

**1:00 p.m. - 1:50 p.m.**

**Concurrent Sessions IV**

***Mary Alexis Room***

**7. ILL On a Shoestring: Sharing Responsibilities Across Departments**

Heather Weltin, Head of Access Services, University of Wisconsin-Madison,  
Madison, WI

Stephanie Harris, Access Services Librarian, University of Wisconsin- Madison,  
Madison, WI

**Brief Description:** In this time of declining budget, reduction of staff, and consolidation of services, ILL needs to develop innovative ways to get the work done.

***Arizona Room***

**8. Successful ILL Practices for Distance Education Students**

John Leonard Berg, Coordinator of Public Services, University of Wisconsin -  
Platteville, Platteville, WI

**Brief Description:** The various ILL services available to distance education students attending UW-Platteville will be discussed. The presentation will highlight ILLiad and Odyssey, Universal Borrowing and SFX. Relevant operating policies and web pages will be reviewed. Attendees will be encouraged to share their own experiences in providing ILL to distance ed. students.

**2:00 p.m. - 2:50 p.m.**

**Concurrent Sessions V**

***Mary Alexis Room***

**9. Roundtable: ILL and Distance Education Students**

Jonathan Helmke, Assistant Director for Library Systems and Technical Services  
University of Dubuque, Dubuque, IA

***Arizona Room***

**10. Roundtable: MARC Records and Local Catalogs**

Marie Harms, Library Consultant, State Library of Iowa, Des Moines, IA

**DALINC Member Libraries**

Carnegie-Stout Public Library  
Clarke College Library  
Divine Word College  
Dubuque County Library  
Emmaus Bible College  
Galena Public Library  
James Kennedy Public Library  
Loras College Library

Mercy Medical Center Library  
Northeast Iowa Community College  
Resource Centers  
University of Dubuque Library  
University of Wisconsin - Platteville  
Wahlert High School Library  
Wartburg Theological Seminary Library

## 2010 Midwest Interlibrary Loan Committee Members

### Loras Committee

Joyce Meldrem, chair	Loras College, Dubuque, IA
Donna Welter	Loras College, Dubuque, IA
Stephanie Kruckeberg	Loras College, Dubuque, IA

### Planning Committee

Joyce Meldrem, chair	Loras College, Dubuque, IA
Mary Anne Knefel	University of Dubuque, Dubuque, IA
Deb Fliegel	Carnegie-Stout Public Library, Dubuque, IA
Dan Boice	Divine Word College, Epworth, IA
Jonathan Helmke	University of Dubuque, Dubuque, IA
Sue Leibold	Clarke College, Dubuque, IA

### Program Committee

Jonathan Helmke	University of Dubuque, Dubuque, IA
Mary Anne Knefel	University of Dubuque, Dubuque, IA
Sue Leibold, chair	Clarke College, Dubuque, IA
Deb Seiffert	Northeast Iowa Community College, Peosta, IA

### Chamber Committee

Mary Anne Knefel, chair	University of Dubuque, Dubuque, IA
Deb Seiffert	Northeast Iowa Community College, Peosta, IA

### Publicity Committee

Becky Heil	Dubuque County Library, Farley, IA
Dan Boice, chair	Divine Word College, Epworth, IA

### Registrations Committee

Susan Ebertz, chair	Wartburg Seminary, Dubuque, IA
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### Web Page Committee

Joyce Meldrem	Loras College, Dubuque, IA
Jonathan Helmke, chair	University of Dubuque, Dubuque, IA

### Continuing Education Credits

Shirley Vonderhaar, chair	James Kennedy Public Library, Dyersville, IA
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### Day of Conference Committee

John Leonard Berg	University of Wisconsin - Platteville, Platteville, WI
Deb Fliegel, chair	Carnegie-Stout Public Library, Dubuque, IA

### Post-Conference Committee

Joyce Meldrem	Loras College, Dubuque, IA
Sue Leibold	Clarke College, Dubuque, IA
Mary Anne Knefel	University of Dubuque, Dubuque, IA
Dan Boice	Divine Word College, Epworth, IA
Susan Ebertz	Wartburg Seminary, Dubuque, IA
Jonathan Helmke	University of Dubuque, Dubuque, IA
Shirley Vonderhaar	James Kennedy Public Library, Dyersville, IA
Deb Fliegel	Carnegie-Stout Public Library, Dubuque, IA

### Printing Committee

Sue Leibold	Clarke College, Dubuque, IA
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